

Luminary Counseling, PLLC
6633 East Highway 290 Suite 110
Austin, TX 78723
512-677-5366
www.luminarycounseling.com

1. I understand that my health care provider utilizes a HIPAA compliant teleconferencing platform and would like to engage in a telehealth consultation.
2. My health care provider explained to me how the video conferencing technology that will be used to affect such a consultation will not be the same as a direct client/health care provider visit due to the fact that I will not be in the same room as my provider.
3. I understand that a telehealth consultation has potential benefits including easier access to care and the convenience of meeting from a location of my choosing.
4. I understand there are potential risks to this technology, including interruptions, unauthorized access, and technical difficulties. I understand that my health care provider or I can discontinue the telehealth consult/visit if it is felt that the videoconferencing connections are not adequate for the situation. My healthcare provider may request that we finish our appointment over the phone in the event that the technology is not supporting our appointment.
5. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand.

CONSENT TO USE TELEHEALTH VIA ZOOM

Zoom is the technology service we will use to conduct telehealth videoconferencing appointments. It is simple to use and password protected for your safety. By signing this document, I acknowledge:

1. Zoom is NOT an Emergency Service and in the event of an emergency, I will use a phone to call 911.
2. Though my provider and I may be in direct, virtual contact through the Telehealth Service, neither Zoom nor the Telehealth

Service provides any medical or healthcare services or advice including, but not limited to, emergency or urgent medical services.

3. Zoom facilitates videoconferencing and is not responsible for the delivery of any healthcare, medical advice or care.

4. I do not assume that my provider has access to any or all of the technical information in Zoom - or that such information is current, accurate or up-to-date. I will not rely on my health care provider to have any of this information in Zoom.

5. To maintain confidentiality, I will not share my telehealth appointment link or password with anyone unauthorized to attend the appointment.

By signing this form, I certify:

- That I have read or had this form read and/or had this form explained to me.
- That I fully understand its contents including the risks and benefits of the procedure(s).
- That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

Client Signature and Date

Client Printed Name